

2011/12 Christmas Parcel and Mail Delivery Schedule



If you need to arrange collections or deliveries over the Christmas period, please take a look at the chart below to ensure your consignments arrive on time.

If you have an urgent parcel to be delivered, our same day courier service is available 24 hours a day. Call 0870 24 24 007.

Customer Care Team available over the Christmas and New Year period Mon - Fri 08:00-18:00, Sat 08:00-12:00 on 08451 552 552.

Customer Care Centres closed 26th/27th December and 2nd January.

Date	Is delivery available on this date?	Is collection available on this date?	Mail collection on this date should be delivered on	Parcels collected on this date should be delivered on
Wednesday 21st December	Yes	Yes	Friday 23rd December	Thursday 22nd December
Thursday 22nd December	Yes	Yes	Saturday 24th December	Friday 23rd December
Friday 23rd December	Yes	Yes	Wednesday 28th December	Wednesday 28th December (Saturday delivery available)
Saturday 24th December (Christmas Eve)	Yes	No	N/A	N/A
Sunday 25th December (Christmas Day)	No	No	N/A	N/A
Monday 26th December (Boxing Day)	No	No	N/A	N/A
Tuesday 27th December (Bank Holiday)	No	No	N/A	N/A
Wednesday 28th December	Yes	Yes	Friday 30th December	Thursday 29th December
Thursday 29th December	Yes	Yes	Saturday 31st December	Friday 30th December
Friday 30th December	Yes	Yes	Tuesday 3rd January (Wednesday 4th January in Scotland)	Tuesday 3rd January (Wednesday 4th January in Scotland) (Saturday delivery available)
Saturday 31st December (New Year's Eve)	Yes	No	N/A	N/A
Sunday 1st January (New Year's Day)	No	No	N/A	N/A
Monday 2nd January (Bank Holiday)	No	No	N/A	N/A
Tuesday 3rd January (Bank Holiday Scotland)	Yes (not available in Scotland)	Yes (not available in Scotland)	Thursday 5th January	Wednesday 4th January
Wednesday 4th January	Yes	Yes	Friday 6th January	Thursday 5th January

Mail delivery dates are based on our 2 day service into Royal Mail and then rely on Royal Mail's delivery service.